

WHO IS ELIGIBLE?

This program is available to anyone planning to travel within Los Angeles County; however, priority of service is reserved for individuals meeting the following criteria:

- At least 65 years of age and/or
- Is a disabled adult

Program acceptance will be made on a first come first serve basis.



WHERE CAN I GO?

Individuals can travel within Los Angeles County for reasons including:

- Medical therapy and personal appointments;
- Grocery stores and other shopping destinations;
- Social and recreational events, worship services and other outings;
- Senior centers and adult day programs
- Employment, education, and volunteer sites

HOW DOES THE PROGRAM WORK?

Individuals can take a maximum of four one-way trips totaling 40 miles per month. Taxicab services will be available seven (7) days per week and special accommodations, such as wheelchair accessible vans and ramps may be requested.



HOW DO I APPLY?

- Individuals may request a New Freedom application by e-mail at newfreedom@ad.lacounty.gov or complete the application through the New Freedom website at: <https://ad.lacounty.gov/new-freedom-transportation/>
- Individuals may also call the New Freedom hotline at (888) 863-7411 to speak to a mobility specialist who can provide assistance. Mobility specialists are available Monday thru Friday from 8 am to 5 pm.





The County of Los Angeles Aging & Disabilities Department has been granted funding to provide transportation programs throughout Los Angeles County. The program goal is to enhance transportation services provided to older adults and persons with disabilities at no cost to eligible clients.

We are pleased to announce the New Freedom Taxicab Services Program in which eligible clients are given the opportunity to use taxicab services every month for their transportation needs. Approved taxicab rides will be at no charge to the client.



Hilda L. Solis
First District

Holly J. Mitchell
Second District

Lindsey P. Horvath
Third District

Janice Hahn
Fourth District

Kathryn Barger
Fifth District



Provided by
Aging & Disabilities Department

Funded by
**U.S Department of Transportation
Federal Transit Authority**



Los Angeles County

**Aging & Disabilities
Department**

Taxicab Services Program



*Get where you need to go,
and maintain your
Independence, health and
well-being...*

1-888-863-7411